



CMQ/OE – Certified Manager for Quality and Organizational Excellence

Certificated by the Israeli Society for Quality (ISQ)

Course context thoroughly covers the ASQ and ISQ bodies of knowledge

Certified Manager for Quality

The Certified Manager of Quality/Organizational Excellence is a professional who leads and champions process-improvement initiatives in any aspect of the organization.

The CMQ course is an empowering experience which combines broad theoretical background with rich practical hands-on experience. Practical workshops and case studies are discussed in class. Most of homework is based on real work conditions. And finally, our extensive preparations for the external certification exams yield outstanding achievements: over 85% success in the CMQ exam (held by the ASQ) and over 94% success in the ICMQ exam (held by the ISQ).

Golas

- ❖ Qualifying and certifying managers and key personnel in an effective planning, management and problem-solving.
- ❖ Preparation for the external certification exams – CMQ and ICMQ exams.

Who should attend this course

- ❖ Quality managers who seek a deeper implementation of modern quality tools and techniques.
- ❖ Managers and key personnel who seek effective management skills.

Pre-requisite requirements apply: at least ten (10) years of on-the-job experience in one or more of the CMQ topics (see below); at least five years of this experience must be in a decision-making position. Adegree from a sub-academic school, college or university waives 1 – 5 years of this experience.

Body of Knowledge (summarized)

- ❖ Leadership and organizational culture
- ❖ Strategic management
- ❖ Management elements, methods and skills
- ❖ Quality management systems, methods and tools
- ❖ Customer-focused organizations
- ❖ Supply chain management
- ❖ Training and development

Course Structure

Course total is 230 hours.

Part A: weekly evening sessions

Part B: full day sessions for the preparation for the external CQE and ICQE exams.

External certification exams

Registration to the external certification exams (CMQ and/or ICMQ) is done personally and not included in the course price. Massad College offer assistance in this process.